

COLPENSIONES PROCEDURES

Name of the procedure:

Temporary disability

What is it...

Economic benefit that the Colombian Pension Administrator COLPENSIONES will pay to the affiliate in case of common origin illness or accident, provided that there is a favorable concept of rehabilitation. This benefit will remain enforceable up to a maximum of three hundred sixty (360) calendar days, in addition to the first one hundred eighty (180) days of temporary disability paid by the Health promotion entity - EPS.

Steps

1. Present the original identification document at any COLPENSIONES customer service nationwide and receive advice from the citizen service agent.
2. Request an occupational health care appointment at any COLPENSIONES customer service nationwide
3. Attend said medical appointment with the required documents.
4. Collect the disability payment.

Required documents

Type	Description	Attribute	Institution
Others	Official medical judgment on rehabilitation of the member. This is issued by EPS attending physician	Original document	EPS – (Health promotion entity)
Certificate / license	General disease disability certificate issued by the EPS to which the member is affiliated, whenever this disability term is greater than 180 days up to 360 days.	Original document	EPS
Others	Duly conferred power of attorney, empowered and grantor's citizenship card; enlarged to 150% of original size and attorney professional card (In case the application is	Original document, copy or photocopy.	Applicant

	made through an attorney)		
Others	If authorized one is a third party, authorization letter with the specific powers granted and grantor's citizenship card ; enlarged to 150% of original size. If curator, judgment of interdiction duly executed together with proof of understanding of position, acceptance thereof and possession by the curator or beneficiary's legal representative.	Original document, copy or photocopy.	Applicant
Others	Authorization letter with specific powers, company's representative and member's citizenship card; enlarged to 150% of original size, Certificate of incorporation and legal representation issued no more than three (3) months. (In case the application is made through a private employer). Administrative act that appoints legal representation and possession certificate of the legal representative (in the case where the application is made through a public employer)	Original document, copy or photocopy.	Applicant
Certificate / license	EPS's certificate or proof that records or describes the recognition and payment of the first one hundred eighty days of disability	Original document	EPS
Certificate / license	Clinic history or summary that describes disabilities and specialized testing.	Photocopy	EPS
Certificate / license	Bank account certification whether owned or appointed authorized (member or	Original document	Authorized bank



	company), type (checking or savings) account number, city and branch. This certificate must be issued no more than 30 days.		
--	---	--	--